

grappa

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To Adam Pimentel and Dine.TO:

I would like to thank Adam Pimentel for all his help with our advertising account with Dine.TO. Not only was he polite and professional, he really went the extra mile to make us feel comfortable working with him. His explanations were clear and illuminating. His suggestions showed a real understanding of the restaurant business from both the owner's perspective and the restaurant guest's experience. It was a delight that to see eye to eye on so many aspects of business.

The services provided by Dine.TO easily outclass your competitors. More astonishing is the value. Few businesses of this nature conduct such a realistic pricing structure. The ease with which we can manage our account, the gorgeous photography and graphic design, and finally the professionalism of all the staff at Dine.TO are what make working with you the best move we've made in pursuing new guests. You did an outstanding job packaging and transmitting our restaurant's philosophy to an internet audience. Beyond that, working with Dine.TO feels like we've been included in a family thanks to the warmth and trust we've been shown.



Nelson LaCaria
Co-owner of Grappa Ristorante